

INTEGRATING
IT EXPENSES IN
SERVICENOW





THE CHALLENGE

Companies wrestle with a flood of IT invoices from various vendors, often distributed across different TEM platforms due to mergers and acquisitions. Lack of a consolidated view hinders merging data from ITSM and ERP, often requiring manual spreadsheets.

UNDERSTANDING NATIVELY BUILT ON SERVICENOW

When we say “Natively Built on ServiceNow,” we’re referring to our deeply embedded presence within the ServiceNow ecosystem. Unlike mere integrations, our entire platform operates seamlessly within ServiceNow’s framework, leveraging its infrastructure, workflows, and user experience. This designation isn’t just a label; it represents a fundamental shift in how you can approach IT expense management.

CERTIFIED INTEGRATIONS VS. NATIVELY BUILT

While integrations rely on external services that may falter, guarantees continuous service. Brightfin’s single focus, eliminating inconsistencies, aligns with ServiceNow’s built-in structure.

ACCESSING IT EXPENSES INSIDE SERVICENOW

Brightfin is a unified platform for managing mobile, fixed, and cloud expenses, natively integrated with ServiceNow. The platform offers self-service portals, expense allocation, workflow streamlining, unified endpoint management, and guidance for a seamless experience.

NATIVELY BUILT ADVANTAGES

Fast Implementations

ServiceNow’s existing data infrastructure is leveraged, resulting in rapid setup.

Unified User Experience

A standardized, consumer-grade user experience is achieved within ServiceNow.

Centralized Asset Management

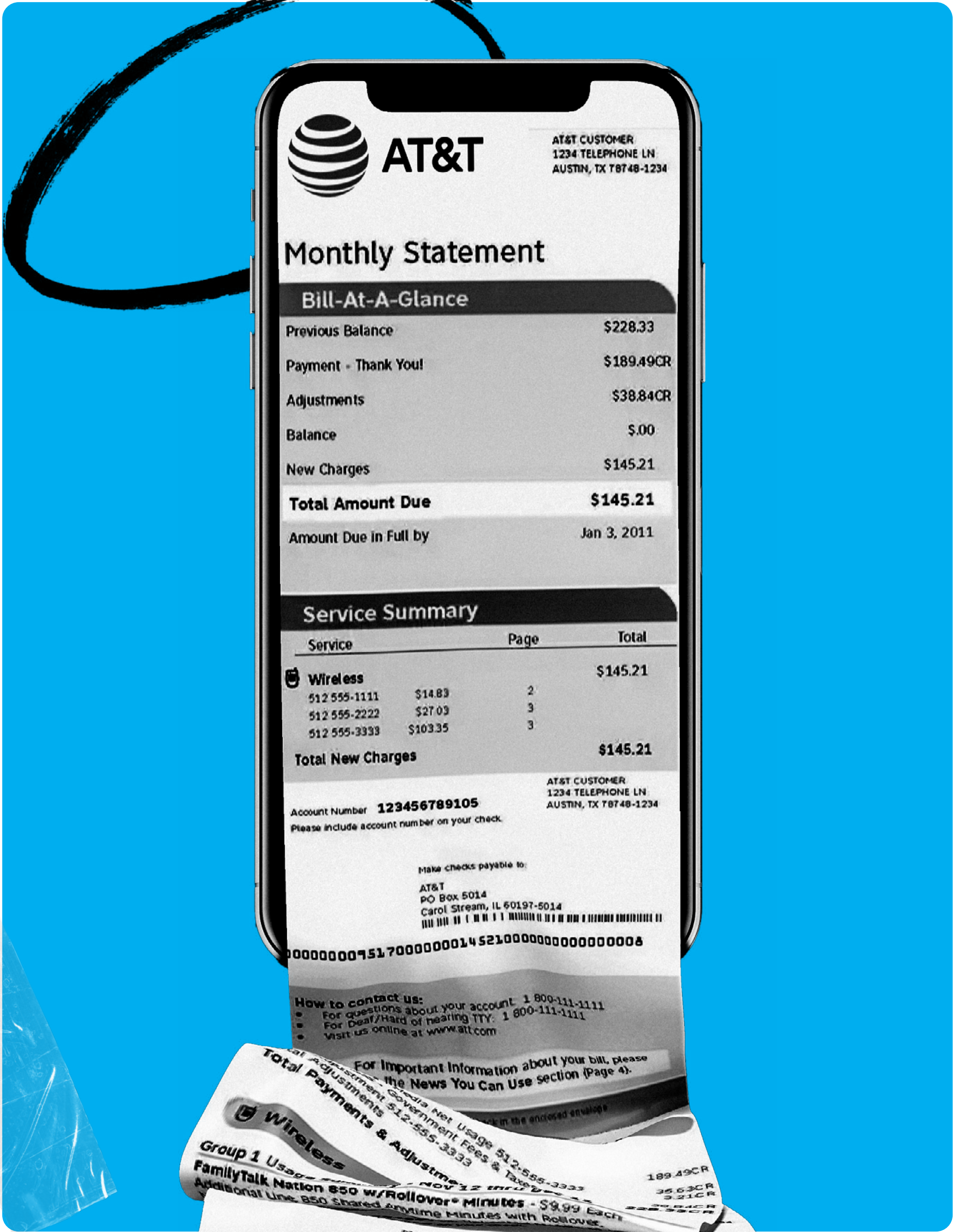
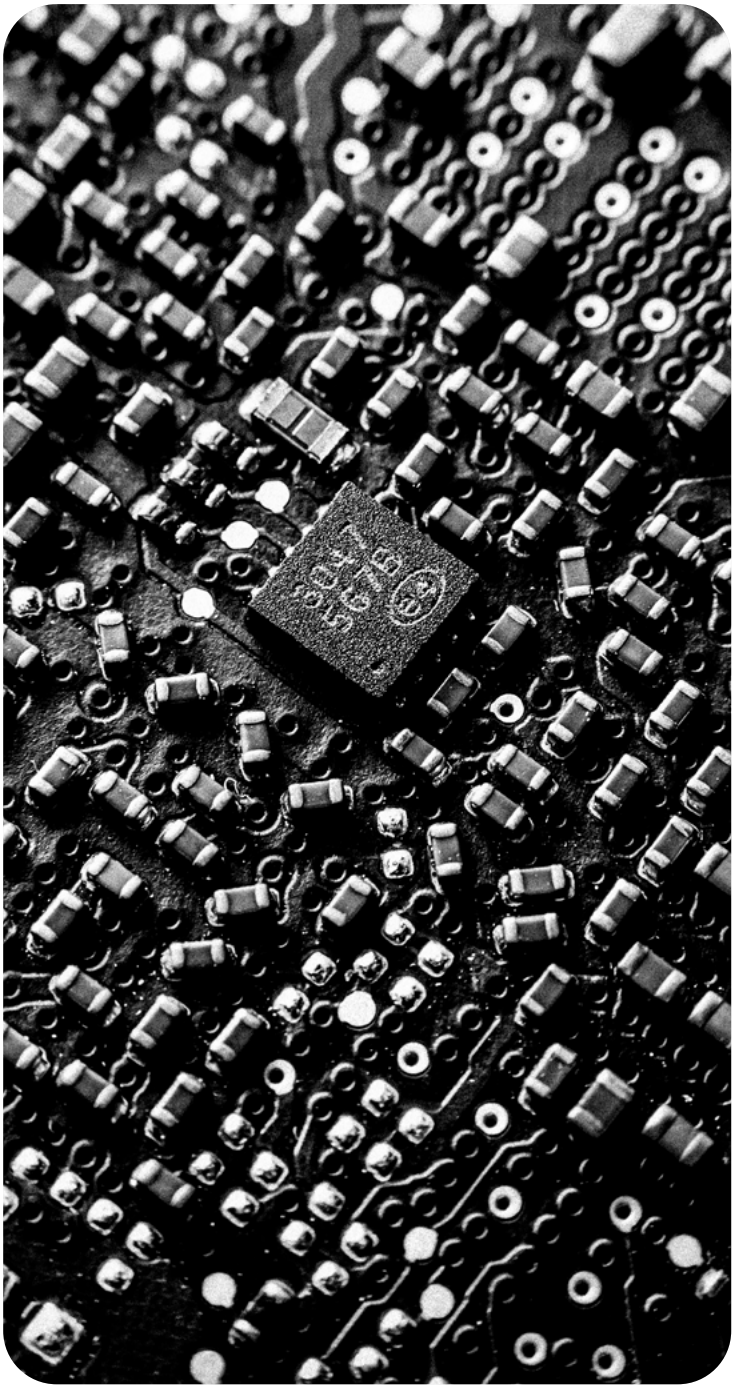
Brightfin consolidates TEM inventories within ServiceNow, allowing accurate inventory tracking.

Flexibility and Control

Brightfin empowers users to manage their data and processes.

Streamlined Work

Digital workflows within ServiceNow to speed up complex processes





FLEXIBLE DEPLOYMENT MODELS

Brightfin offers benefits whether deployed directly on ServiceNow or as a standalone platform. The advantages encompass fast implementations, streamlined workflows, and unified experiences.

SELF-SERVICE EXCELLENCE

Brightfin's self-service portals offer intuitive mobile device management, aligned with ITSM practices. New orders, plan changes, and more can be easily executed, reducing the need for additional training.

IMPLEMENTATION IN A NUTSHELL

- Quick demo to start
- Flexible deployment model choice
- Invoice data loading before current contract ends
- Self-service portal setup tailored to your team
- Transition to streamlined, efficient IT operations

THE BRIGHTFIN ADVANTAGE

Brightfin's natively built approach brings a host of benefits, including fast implementations, a unified user experience, centralized asset management, flexibility, and streamlined workflows. This integration is not just a technological feature; it's a strategic advantage that propels your IT expense management to new heights.

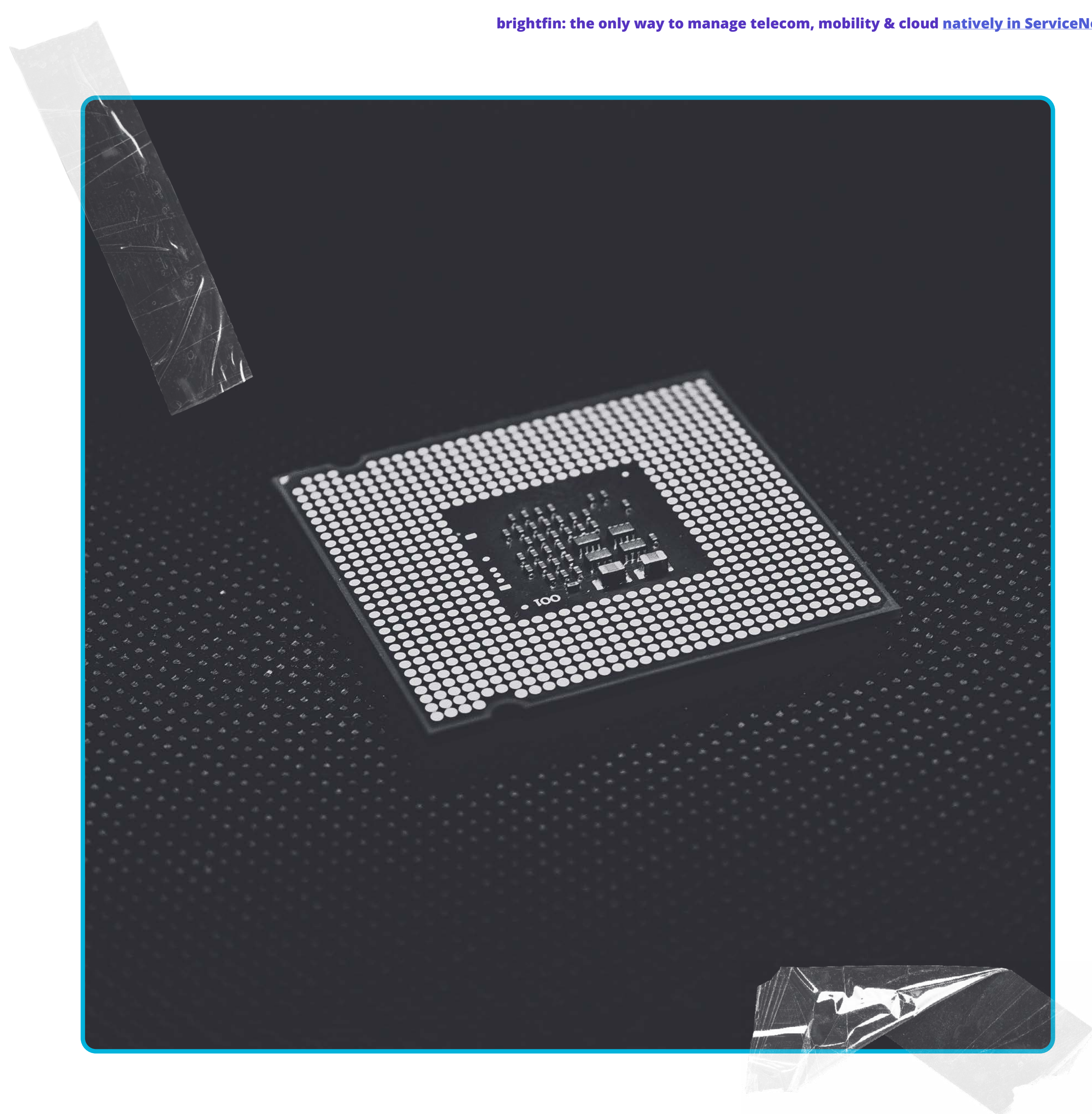
With Brightfin, your journey towards effortless, cost-effective IT expense management begins within the familiar embrace of ServiceNow. It's a transformation that simplifies complexity, enhances control, and ensures cost savings—all from within your trusted ServiceNow environment. Experience the future of IT expense management with Brightfin.

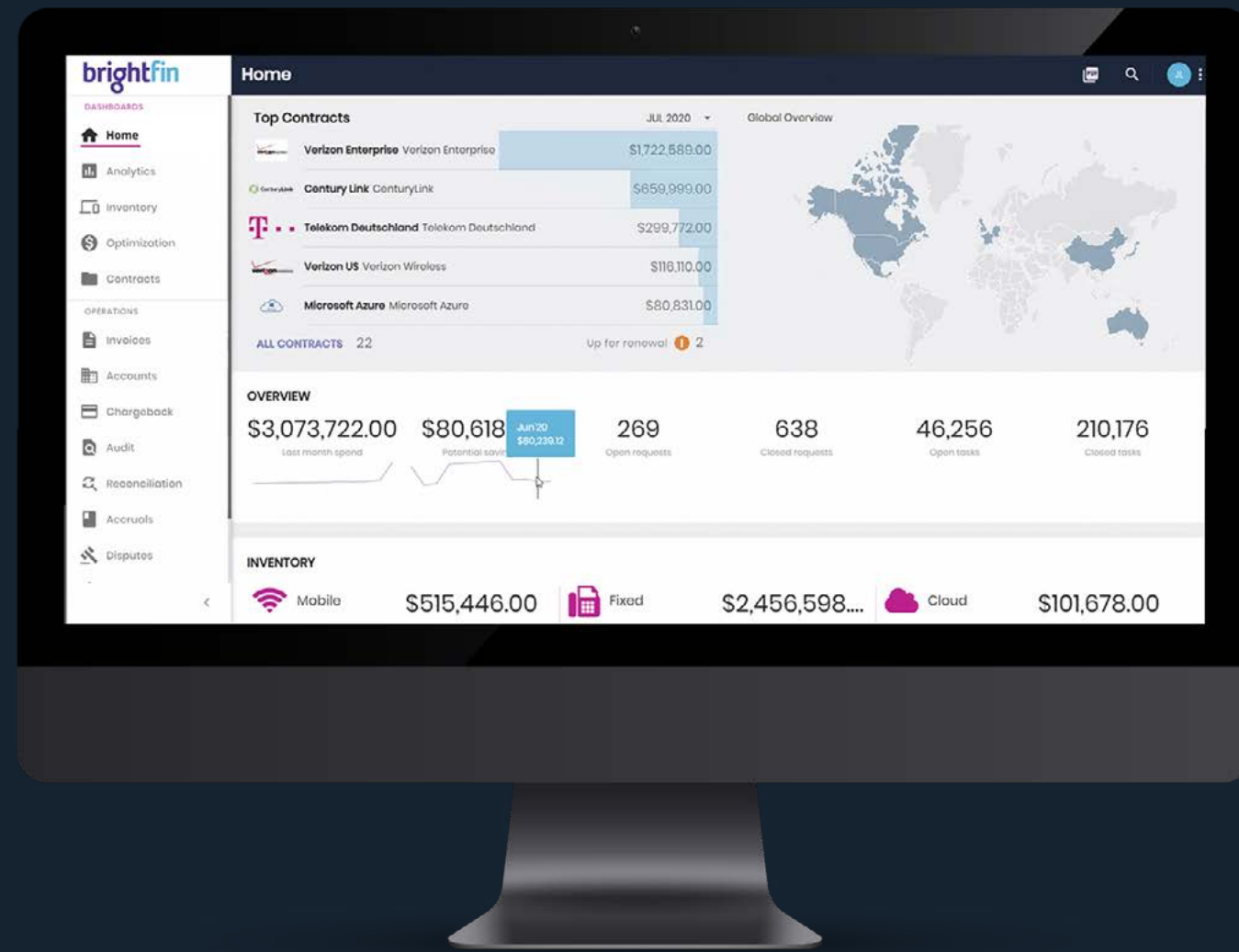
SEE OUR PROCESS

[Invoice Flow](#)

[Wireline Data Flow](#)

[Procurement Process](#)





**reduce expenses,
increase efficiency &
gain full spend visibility**

✓ *natively built on ServiceNow*



Managed Mobility Services

- + Invoice processing, reporting & analytics
- + Mobile device inventory management
- + Audit & optimization w/ dispute management
- + Bill pay
- + Help desk
- + Procurement
- + UEM admin & asset synchronization
- + Lifecycle management
 - » Staging & kitting
 - » Seed stock management
 - » Reverse logistics



Telecom Expense Management

- + Invoice processing, reporting & analytics
- + Fixed inventory management
- + Audit & optimization w/ dispute management
- + Bill pay
- + Help desk
- + Procurement
- + Contract management & negotiations
- + Benchmarking



Cloud Expense Management

- + Invoice processing, reporting & analytics
- + Inventory management
- + Audit and dispute console
- + Bill pay
- + Help desk
- + Kubernetes integration



When researching software, the first thing I want to do is see it in action and the last thing I want to do is talk to someone at the company.

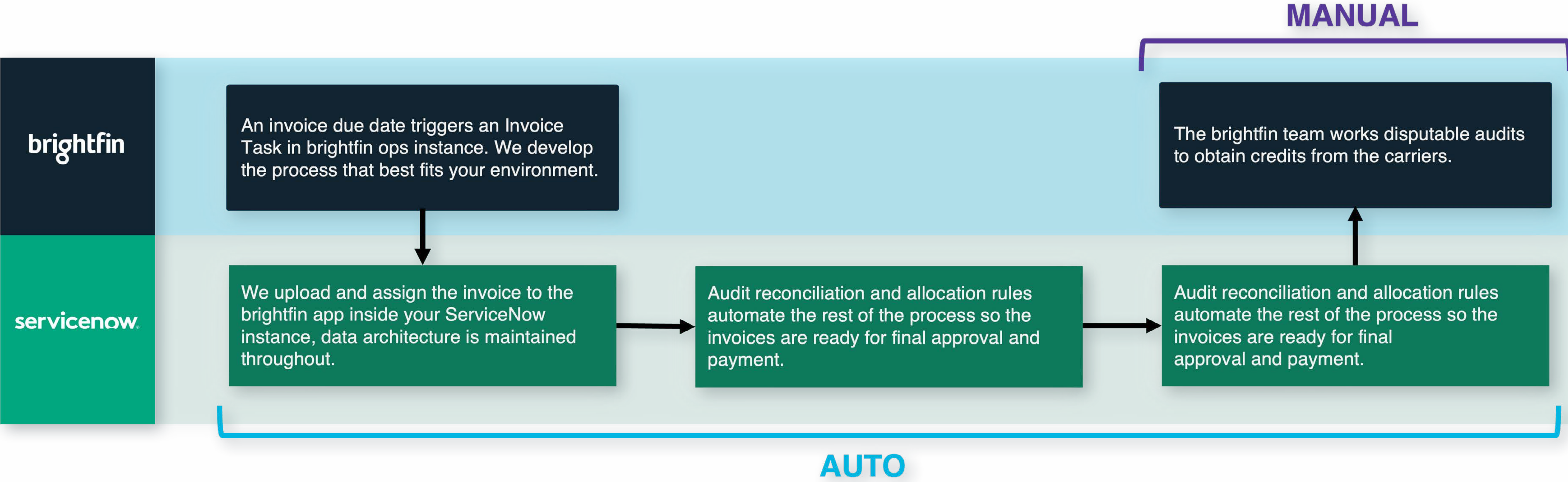
That's why we created a self-service demo experience where you can jump to the sections you care about and see how it works without having to hop on a call.

- Arthur Papanastasiou
Solutions Architect

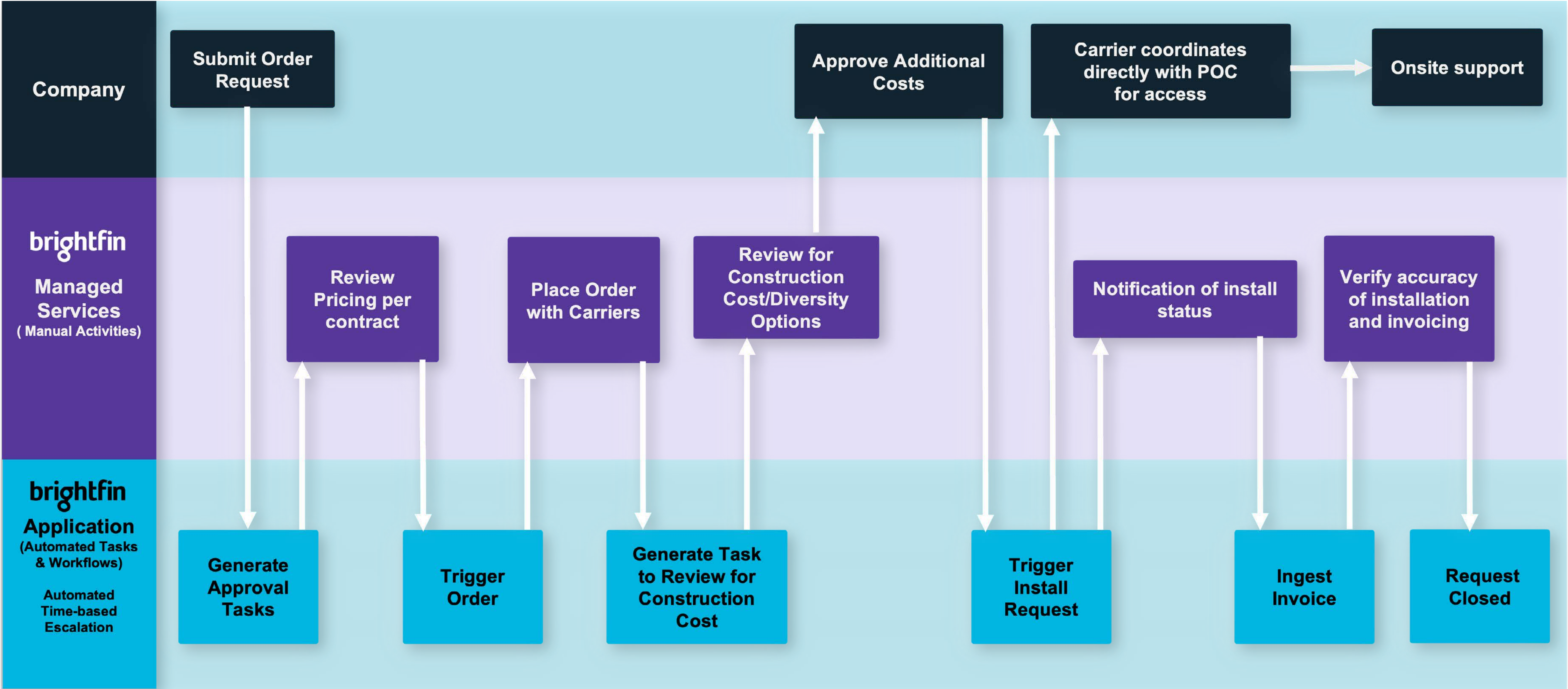
 **SEE HOW IT WORKS**
brightfin.com/demo

Assess your organization's maturity across telecom, mobility & cloud

INVOICE FLOW



WIRELINE DATA FLOW



EBONDED PROCUREMENT PROCESS

